

CONSUMER ADVISORY COMMITTEE (CAC)

Meeting Notes

May 17, 2014

Members Present: M. Vanessa Eubanks, Chair; Dr. Carolyn Peters, Vice-Chair; Shonda Causey Ex-officio and secretary; Greg Powers; Donzel Shepherd; Victoria Baker-Wilford; Greg Collier; Mike Snapp; and Russell Turos.

Guests: Kevin Wilford, Driver and Driver for Dr. Carolyn Peters

OOD Staff: Commission Chair Jacqui Romer-Sensky and BVR Deputy Director Susan Pugh

WELCOME AND APPROVAL OF AGENDA:

Chair M. Vanessa Eubanks welcomed everyone and asked for a motion to approve the Agenda. Ms. Eubanks asked the members if it would be ok to change discussion of topic four: CAC Membership and topic five: VR Updates as to be thoughtful of everyone's time. Ms. Causey moved to approve the agenda with the change, seconded by Mr. Powers. Motion carried.

INTRODUCTIONS AND APPROVAL OF MARCH MEETING NOTES

Introductions were done. Mr. Collier moved to approve the March 15, 2014 meeting notes, seconded by Mr. Turos. Motion carried.

VR UPDATES

BVR Deputy Director Pugh commented on photo for website of members along with resumes. Put accomplishments of CAC on website as well and highlight how the CAC has impacted changes. Recruitment of new members based on disabilities and other stakeholders was discussed.

State Plan Forums have had spotty participation and looking at moving more towards a Skype Platform to reach more stakeholders and consumers.

The Provider Score Card was discussed. Satisfaction Surveys and the CAC Fact Sheet are an important part of this. The Survey was a concern of providers. More conversations with providers will be taking place.

The VR State Plan is well underway. The first part of the VR State Plan was sent to the OOD Commissioners. A Program Planning Committee meeting is scheduled Wednesday and Commissioner's will attend. Major Issues: Increasing efficiency, success rates. Course corrections: (1) alignment of goals to market place, (2) business engagement staff, (3) Improvement of Business Rollout in July to Staff. There have been about five to six projects being worked on in the past 6 months. OOD has hired

two of the four job developers. A curriculum for Job Seeking Skills training is being developed.

Waiting List: In July OOD will begin serving people with Significant Disabilities and soon be able to serve individuals with disabilities. MSD- Most Severe Disabilities, SD- Severe Disabilities, ID- Individuals with Disabilities.

The Employment First Initiative roll-out went well. The VR State Plan is looking at new methods of services. Seventy eight percent of individuals with disabilities DID NOT get services. How is volume handled? Monitoring Report? RSA Time Table? All these issues had discussion.

CAC MEMBERSHIP DISCUSSION:

Discussion took place as to how to recruit new members as many members' terms will be ending. How is this process done? How can current CAC members assist in recruiting? Discussion was held regarding promotion of CAC membership in a variety of ways such as sharing pictures of current members and sharing their story/journey. A lot of discussion was held regarding not only CAC membership and recruiting new members but also questions were asked in regards to if there was a quota of people with disabilities to be hired at state agencies such as OOD. Discussion was also held as to self-disclosure or disclosure in general. Is there a tracking system in place for those who have chosen to self-disclose? This topic is still not resolved as time was running out and will be discussed again at next meeting.

OTHER BUSINESS:

Chair Eubanks asked CAC members to submit their updated resume to CAC Liaison Shirley Marchi by May 31, 2014. Should volunteer opportunities become available, where members could participate, resumes would be available of strengths.

Shonda was recognized and asked to continue on as secretary for this year.

Discussion was also held in regards to people with disabilities whom have degrees/higher education and how is OOD addressing the needs of these individuals, as well as the disparities this group of individuals face and how they are assisted when seeking services.

ADJOURN AND NEXT MEETING DATE

Greg Collier moved to adjourn the meeting, seconded by Dr. Carolyn Peters. Motion carried.

The next CAC Meeting will be held on July 19, 2014 at 10:30 a.m.