

# ANNUAL REPORT

OPPORTUNITY



INCLUSION



ABILITY



EMPLOYMENT



**Federal Fiscal Year 2014  
State Fiscal Year 2014-2015**

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# Message from the Director

I am grateful for the opportunity to continue serving as executive director of Opportunities for Ohioans with Disabilities (OOD) and I am truly excited about what lies ahead for our agency.

## What a difference four years makes!

When I was first appointed four years ago, our agency faced many challenges. We were out of compliance with federal regulations, faced dozens of questioned costs by state auditors, and had a waiting list of individuals with disabilities seeking vocational rehabilitation (VR) services.

Today, thanks to the support of Governor John R. Kasich and the General Assembly, we have released more than 17,000 individuals from the VR wait list and eliminated all delays in services. As a result, we are in a much stronger position to fulfill our mission to provide individuals with disabilities opportunities to achieve quality employment, independence, and disability determination outcomes.

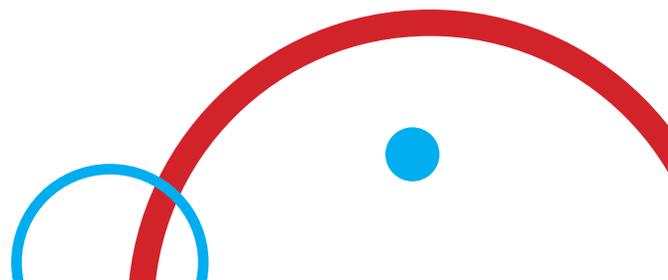
Our strategic vision to accomplish this mission is centered on Jobs, Accountability, Cost-Effectiveness and Efficiency. This vision allows us to make decisions and allocate resources based on our strategic plan and initiatives, while increasing efficiencies and serving more individuals with disabilities. The success outlined in the report that follows, details this focus and strategic vision.

Additionally, I was recently appointed to the Governor's Executive Workforce Board and attended the first meeting. I am eager to participate and further Governor Kasich's goal of a more fully integrated Ohio workforce. Ohio is truly leading the way in this area.

I am proud of the way our staff and partners have risen to the challenge and made a difference in peoples' lives these last four years, but there is more work to be done. Our agency will continue to work smarter and leverage every dollar available, to improve the employment opportunities and outcomes for those we serve.

A handwritten signature in blue ink, appearing to read "Kevin L. Miller". The signature is fluid and cursive.

Kevin L. Miller  
Executive Director



# Who We Are

**Opportunities for Ohioans with Disabilities (OOD)** is the State agency that partners with Ohioans with disabilities to achieve quality employment and independence. We also are charged with making determinations for Ohioans applying for Social Security disability benefits.

OOD accomplishes this through three programs:

## Bureau of Vocational Rehabilitation (BVR)

- Provides individuals with disabilities the services and supports necessary to help them attain and maintain employment.
- Helps eligible individuals prepare for a career, or retain their career, consistent with their skills, interests and abilities.
- Counselors work one-on-one with eligible applicants to create an individualized program leading to competitive employment.

## Bureau of Services for the Visually Impaired (BSVI)

- Devoted to helping people with low vision and blindness succeed in the work force.
- Maintains the Business Enterprise Program that establishes blind vending operations throughout Ohio at rest areas, state properties and federal buildings.
- Works with partners in business, education and non-profit organizations to facilitate employment plans for Ohioans with disabilities.

## Division of Disability Determination (DDD)

- OOD is the sole agency administering the Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) programs in Ohio.
- DDD receives 100 percent of its funding from the Social Security Administration (SSA).
- Disability under Social Security is based on an individual's inability to work.
- SSDI pays benefits if you are "insured," meaning that you worked and paid Social Security taxes.
- SSI pays benefits based on financial need.

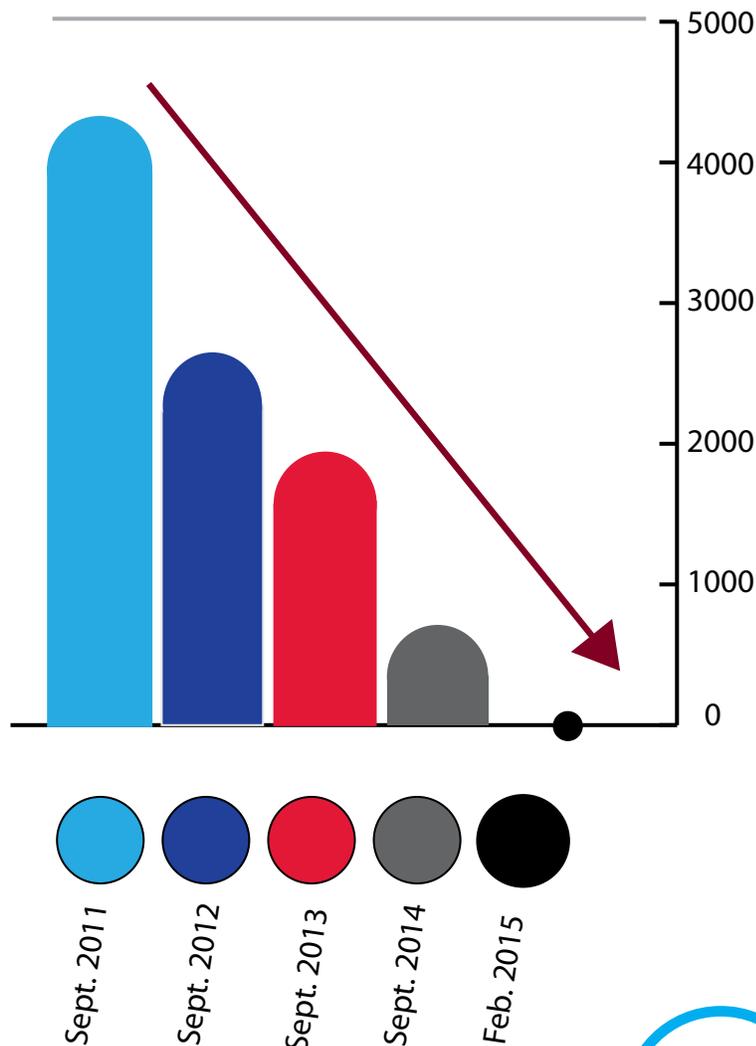
# Eliminating the “D” Waiting List

Federal law requires that an Order of Selection be used when all eligible individuals with disabilities cannot be served by the VR program due to limited resources. Ohio has been under an Order of Selection since 1991, which places individuals with disabilities into three priority categories: Most Significant Disability (MSD), Significant Disability (SD), and Disability (D).

One of our major accomplishments noted in last year’s annual report was the elimination of the waiting list in June of 2014 for individuals with a significant disability (SD). We released nearly 17,000 individuals from that wait list, positioning the agency to begin providing services for individuals with a disability (D), a priority category that **has not been served since 1991**.

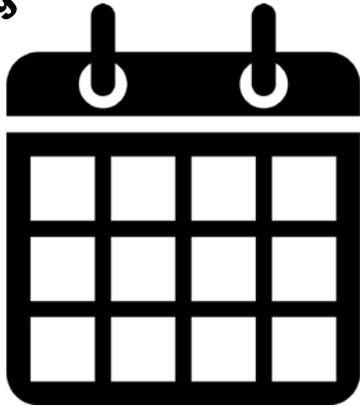
In February of this year, this “D” waiting list was eliminated. As a result, there is no longer a waiting list for any category and all eligible individuals have immediate access to services.

## INDIVIDUALS ON WAITING LIST



# Vocational Rehabilitation (VR) by the Numbers (FFY 2014)

Average time to eligibility decision



from **92 DAYS** to  
**48 DAYS**

(days from application)

The average time to eligibility has decreased by a month and a half (44 days) since 2011.



Individuals with disabilities who secured employment through our services worked an average of 27 hours per week at an average pay of :

**\$10.07/hour**



**4,580**

individuals with disabilities found employment through our services.



# Business Enterprise Program

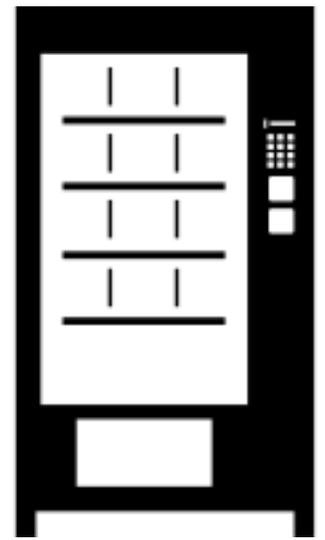
The Business Enterprise Program (BEP) provides individuals who are legally blind with entrepreneurial opportunities as owners and operators of retail service facilities. BEP sites now include a "Micro Market" concept and "proudly serving Starbucks" offerings with a full line of coffee and specialty drinks. Based on a convenience store-like format, the Micro Market carries a variety of hot and cold food items, including breakfast sandwiches and fresh coffee.

## BEP by the Numbers

**95 Operators**  
**157 Employees**  
**104 Facilities**  
**929 Sites**



# 2,213



**Vending  
Machines**

**\$16,852,946**  
in gross sales

**3,897 Pieces of  
Equipment**



# Division of Disability Determination by the Numbers

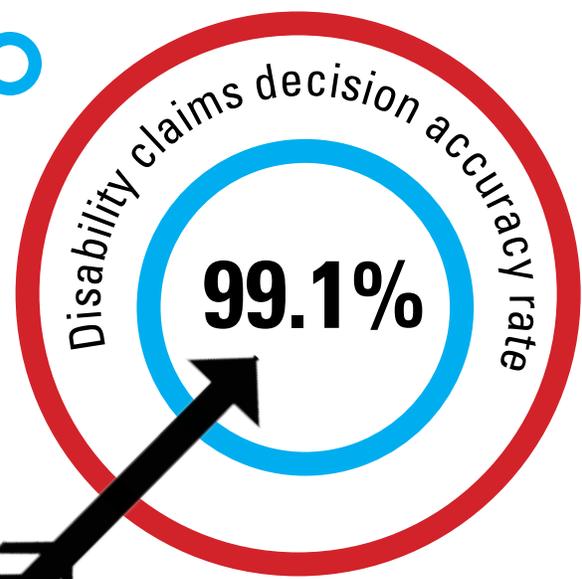
The Social Security Administration (SSA) receives all submitted applications for Social Security disability benefits. OOD's Division of Disability Determination (DDD) is responsible for making disability determinations for all Ohioans based on the rules and regulations set by Congress to assess whether applicants meet the medical requirements for disability.

Ohio continues to be the **top performing state** in its six-state region, and is the **5th largest** Disability Determination Services (DDS) unit in the country.



**\$51 million**  
saved with fraud detection

In FFY 2014, DDD made disability determinations for **183,976** Ohioans.



The average processing time has **decreased by 2 weeks** since 2011.

## Erik Williamson Named NCDDD President

In December 2014, Erik Williamson, deputy director of the Division of Disability Determination (DDD), was named President of The National Council of Disability Determination Directors (NCDDD). The mission of the NCDDD is "to provide the highest possible level of service to persons with disabilities, to promote the interests of the state operated Disability Determination Services and to represent DDS directors, their management teams and staffs."

# EMPLOYMENT FIRST



## Employment First Partnership

The Employment First Partnership between Opportunities for Ohioans with Disabilities (OOD) and the Ohio Department of Developmental Disabilities (DODD), is designed to expand community employment services for people with developmental disabilities (DD). Twenty-five Employment First counselors and four regional benefits planners work with local county boards of developmental disabilities, to support individuals who are interested in moving from facility-based settings to community employment, where they can earn a competitive wage and work alongside their peers without disabilities.

### Dual Certification and Provider Training:

OOD and DODD established a dual certification process for DODD-certified and existing OOD providers. This dual certification includes a continuity of service provision from career planning through job retention services, while increasing the qualified provider pool and ensuring more consumer choice. As of the end of FFY 2014, there are more than 125 agencies with dual certification providing services within the partnership.

A free online course was made available to all partnership provider staff. Additionally, in-person training on employer engagement and on-the-job supports was offered at no cost. In total, **more than 1,200 individuals successfully completed the online course and post-test.**

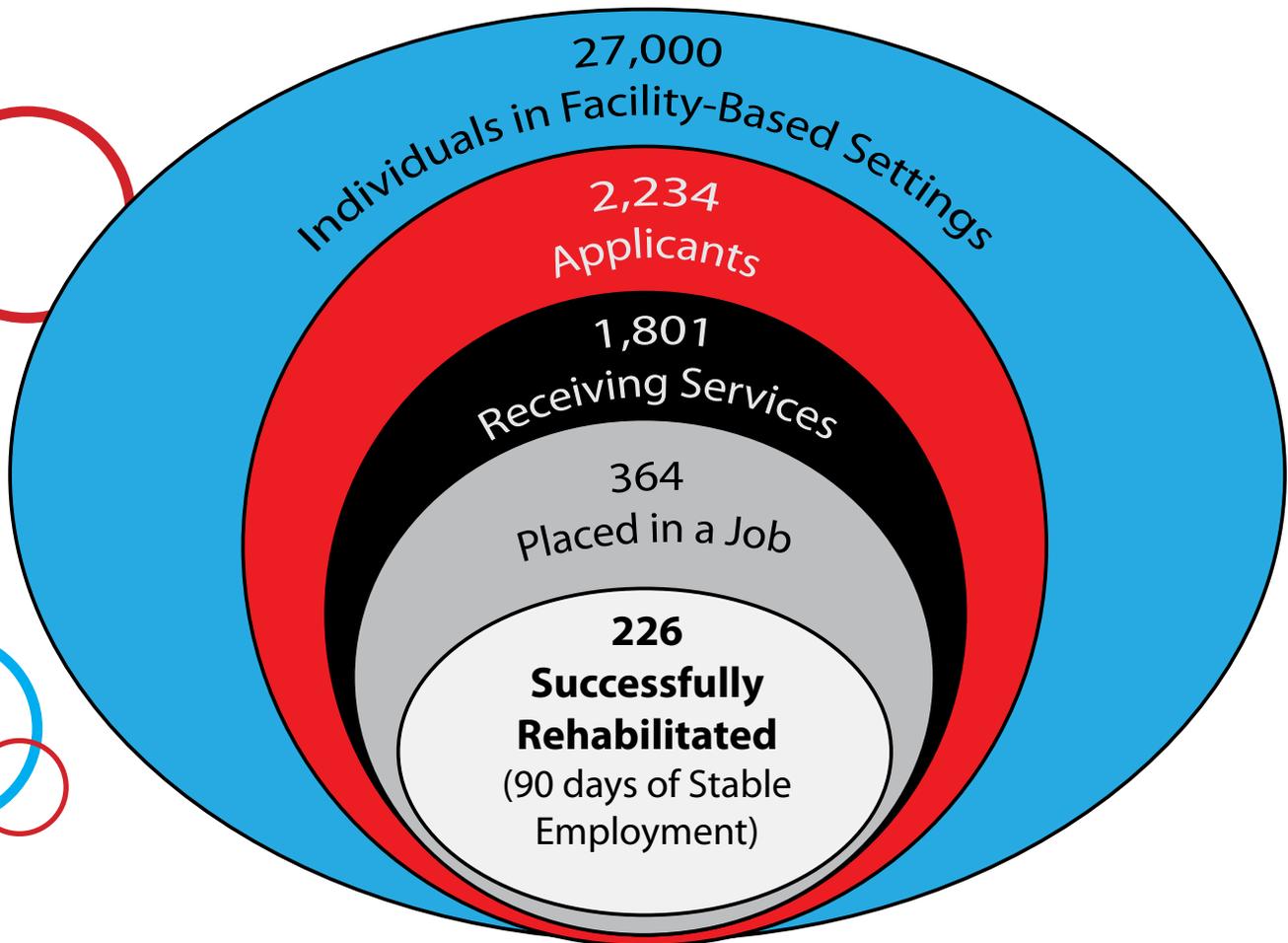
## Jeffrey Gossett Journey to Employment

Jeffrey Gossett secured community employment through the Employment First Partnership. Currently, he is a Sales Associate at JCPenney at Polaris Fashion Place. Jeff has thrived in his new job and has received a certificate for "Excellent Customer Service" and was recognized as "Employee of the Month" in March 2015. Employment First is making an impact in peoples' lives and Jeff is a great testimony to its success.



# ● Employment First by the Numbers

## Program Results to Date



**Our Employment First Partnership has seen tremendous success. Since its inception the partnerships has had: 2,234 applicants, 1,801 plans written, 226 successful rehabs and 138 individuals in employed status.**

# A Focus on **Business** Engagement



Building on the success of the past few years, OOD has continued to emphasize engagement with the business community in order to foster relationships, highlight successful strategies and models, and ultimately increase employment and independence for individuals with disabilities in Ohio.

## **Central Ohio Workplace Initiative (COWI)**

In November 2013, OOD began working with the Ohio Business Leadership Network (OHBLN) on a unique project. The Poses Foundation, concerned about the high unemployment rate of individuals with disabilities, supported a new Central Ohio Workplace Initiative (COWI). The purpose is to work with businesses to create demand for qualified job seekers with disabilities in distribution, retail, health care and other industries. Employers benefit from streamlined candidate sourcing, pre-screening, training assistance and more.

In 2014, COWI **exceeded its goals** and was responsible for 85 placements of individuals with disabilities into jobs. As a result of this early success, the project was renewed for an additional year and has become a model to expand beyond Ohio. In fact, COWI has been renamed the Workplace Initiative of Ohio (WIO) to reflect the expansion of the project from central Ohio to statewide.

*"The Poses Family Foundation is honored to partner with OOD as part of the Workplace Initiative, one of our most important programs. The Workplace Initiative Team and I commend OOD for engaging Ohio companies by creating a new model to meet their needs. Equally important, the agency's innovative approach is yielding better employment outcomes for job-seekers with disabilities. Thanks to OOD's efforts, Ohio has become an example for other projects and other states."*

**– Shelly London, President, Poses Family Foundation**



Your Business is Our Priority



DSW Distribution Center Tour

# 2014 Opportunity Award Winners



As we began to re-energize and refocus our business engagement activities, it became clear that we needed a way to recognize and highlight Ohio companies committed to providing employment opportunities for individuals with disabilities. OOD launched an annual business recognition program, The Opportunity Awards, to accomplish this goal.

The Opportunity Awards seek to recognize companies at various levels:

- **The Champion of Opportunity Award:** acknowledges companies that have made hiring individuals with disabilities a part their company's culture. These companies have gone "above and beyond" and serve as statewide examples of an integrated workforce.
- **The Creating Opportunity Award:** recognizes companies who have recently begun hiring individuals with disabilities.
- **The Committed to Opportunity Award:** honors companies with a proven commitment to integrating individuals with disabilities into their workforce.

# We proudly support hiring people with disabilities



Giant Eagle

## Champion of Opportunity Award

Fifth Third Bank, Cincinnati  
Giant Eagle, Central Ohio  
InfoCision, Akron  
OhioHealth MedCentral  
Hospitals, Mansfield



Fifth Third Bank



OhioHealth MedCentral Hospitals



InfoCision

**Piada Italian Restaurant**



**Advantage Sales & Marketing**



**Creating Opportunity Award**

- Advantage Sales and Marketing, Cincinnati
- Best Western Plus, Steubenville
- BurgerFi, Mentor
- ClearPath, Akron
- Honda East Power Equipment, Cincinnati
- Parkview Care Center, Fremont
- Piada Italian Restaurant, North Canton
- Rachel Wixey & Associates, Maumee
- Sandridge Foods, Medina
- Scioto Corp., Cincinnati
- Scioto Downs, Columbus
- Shoppers World, Columbus
- Steve's Market and Deli, Urbana
- Travel Centers of America, Hebron
- Walmart, Westerville

**Rachel Wixey & Associates**



**Scioto Downs Racino**



# Committed to Opportunity Award

ABM Industries  
Acrux Investigation Agency Ltd.  
Adecco  
Aetna Building Maintenance  
The Andersons  
Applebee's  
Aramark  
Arbors at Dayton  
Arby's  
Atrium Medical Center  
Aultman Hospital  
Big Lots  
Bob Evans Restaurant  
Buffalo Wild Wings  
Burger King  
Carrabba's Italian Grill  
Cincinnati Children's-  
Hospital Medical Center  
Circle K  
Classic Optical Labs Inc.  
Cleaners Extraordinaire  
Cleveland Clinic  
Coleman Data Solutions  
Comfort Inn  
Comfort Keepers  
Cornerstone Brands Inc.  
Cracker Barrel  
Custom Staffing  
CVS Pharmacy  
Denny's Restaurants  
Dillard's  
Discount Drug Mart  
Dollar General  
Dollar Tree, Inc.  
Domino's Pizza  
Eaton Corporation  
Executive Management Services  
Family Dollar  
FedEx  
Fifth Third Bank

Frisch's Big Boy Restaurant  
Giant Eagle  
Golden Corral  
Great Wolf Lodge  
Grinders Above & Beyond  
Harbor Freight Tools  
Holiday Inn Express  
Home Depot  
Home Helpers  
Home Instead Senior Care  
IKRON Corporation  
InfoCision  
Interim HealthCare  
J. Lodge Corporation  
JCPenney  
Jo-Ann Fabrics and Craft Store  
Kalahari Waterparks, Resorts & Conventions  
KFC  
Kmart  
Kohl's  
Kroger  
Little Caesar's Pizza  
Lowe's  
Macy's  
Marc's  
Maritz Research  
Max & Erma's Restaurants  
McDonald's  
OhioHealth MedCentral Hospitals  
Meijer  
Menards  
Mercy Medical Center  
Motel 6  
Olive Garden Italian Restaurant  
Otterbein Lebanon  
Retirement Community  
Papa John's Pizza  
Pax Machine Works, Inc.  
Pizza Hut  
Ponderosa Steakhouse

Professional Maintenance of  
Cincinnati, Inc.  
Red Lobster Seafood  
Restaurants  
Reynolds & Reynolds Co.  
Riverside Methodist Hospital  
RoMaster Inc.  
Ruby Tuesday  
Sam's Club  
Save-A-Lot Grocery Store  
Sears  
Securitas Security Services  
USA  
Service Master of Defiance  
Sodexo Laundry Service  
Speedway  
Spherion Staffing Services  
St. Rita's Medical Center  
Staffmark  
Steak 'n Shake  
Stow Glen Retirement Village  
Subway  
Summa Health System  
Taco Bell  
Target  
Teleperformance  
TeleTech  
Texas Roadhouse  
Tim Hortons  
TJX Companies  
Toledo Zoo  
Toys "R" Us  
Twin Valley Behavioral Health  
United Dairy Farmers  
University Hospitals  
University of Dayton  
Walgreens  
Walmart  
Wendy's  
YMCA

Ohioans with disabilities have a combined income of **\$39 billion** with **\$8.6 billion** in discretionary income.\*

# 2014 DisAbility Job Fairs



In the fall of 2014, OOD held four job fair events in Columbus, Independence, Toledo and Portsmouth. The fairs featured training sessions for employers seeking to integrate individuals with disabilities into their workforce and assist individuals with disabilities seeking employment. The events connected more than 500 individuals with disabilities, with as many as 50 companies.

“The training went really well. The first section [Windmills] was very insightful. It was interesting to think about and discuss how we interact with individuals with disabilities both in a retail setting and as a business.” – [Adam Soboleski, Home Depot Human Resources Manager](#)



“It [Business Engagement and Training] was great because we had a lot of discussion about how to make accommodations and how we make reasonable accommodations for people with disabilities. It was really interesting to hear people’s opinions ... It really shaped my framework and what it means to recruit people with disabilities.”

– [Ben Young, Operations Trainer, Walgreens](#)



# It's all about employment...

## What are job seekers saying?

"I think the turnout [at the Toledo job fair] was excellent. I think a lot of people were pleased with the setup, with the flow, the interpreters, the help that was available, etc. This was my first job fair, and I would definitely come back to another event." – [Andre L. Mason](#)

"It was my first time coming to a job fair and I thought it was great. I was nervous at first of being overwhelmed with people and not knowing what to say, but then I started going around the room and introducing myself, asking some general questions, and if they had any openings. After a while I got comfortable with it and it wasn't so bad. This job fair is a great opportunity for people with disabilities and I enjoyed it, 100 percent." – [Tara Packard](#)

"The job fair was really well put together. The companies were good to have because they were major companies; they weren't minor ones that no one knows about, which was a very positive aspect of it." – [Tamas Geczy](#)

"There were a lot of jobs that opened my eyes. I am hoping I will get a couple of calls for jobs that I would really enjoy. There were a number of magnificent jobs and a great group of employers." – [Dontez Patterson](#)

# Governor's Workforce Integration Task Force



Front Row Left to Right: Ohio Department of Job and Family Services Director Cynthia Dungey, Deborah Kendrick, Director Miller, and Sherill K. Williams. Back Row Left To Right: John Moore, Arlon Nash, and Steve Brubaker. [Not Pictured: Jamie McCartney and J.W. Smith]

As part of his continued focus on economic growth and increased employment for all Ohioans, in 2014 Governor John Kasich initiated the creation of a task force, to gather data and make recommendations about better integrating individuals who are deaf or blind into the workforce. The Workforce Integration Task Force (WIT), created as part of the Mid-Biennium Review (MBR) process at the request of the Governor, was tasked with gathering and analyzing data regarding income levels and employment barriers for individuals who are deaf or blind and making recommendations to the Governor by January 1, 2015. Upon the issuance of its report, the Task Force was sunset.

The nine member task force was co-chaired by Director Miller and Cynthia C. Dungey, Director of the Ohio Department of Job and Family Services (ODJFS). Along with the agency directors, the Task Force was made up of seven members with diverse backgrounds and experiences including representatives from the deaf and blind communities. Task Force membership also included representatives from the business community, non-profits, community leaders, and those with an academic background in disability issues.

Through a process of data and information gathering, a series of in-person meetings, conference calls, and regular interaction and dialogue, the WIT members worked together to produce their report. A fundamental theme emerged: the need for significantly greater and broader awareness and understanding of the issues facing Ohioans with disabilities; specifically those who are blind, deaf, and deafblind. Individuals who recruit, hire, train and retain employees too often lack an appropriate level of awareness and knowledge regarding the disability community. As a result, they may not provide the necessary services and communication, and instead inadvertently create barriers to employment and full community integration.

**This led the task force to identify the following barriers:**

Employers often fail to understand, or appropriately plan for the reasonable accommodations Ohioans with disabilities need upon entering the workforce.

Employers act, or fail to act, based on misunderstandings and/or fears about performance, safety and liability issues related to hiring individuals with disabilities.

A disconnect between Ohio employers' need for qualified and dedicated workers and the available talents, skills and abilities of blind, deaf, and deafblind Ohioans.

Ohio's transportation system often lacks effective options and services for Ohioans with disabilities.

Ohioans with disabilities often lack critical vocational and career planning skills and the appropriate training opportunities to acquire them are not always widely available.

The specific, tangible benefits of integrating individuals with disabilities into the workforce are not widely known or effectively and consistently communicated to employers.

Workforce integration services and programs available for Ohio employees and employers are not widely known or effectively and consistently communicated.

Employers fail to adopt and implement uniform and quality standards for services offered to blind, deaf, and deafblind individuals.

State and federal programs inadvertently create disincentives to work through asset and income limits.



# To **START** a path towards the task force made the following recommendations:

1

OOD and ODJFS should work collaboratively to create, collect and communicate clear, uniform and comprehensive information to employers about integrating blind, deaf and deafblind Ohioans into the workforce.

OOD and ODJFS should develop strategies to more effectively engage business leadership organizations and networks to facilitate business to business and peer-to-peer conversations on how best to address and reduce barriers to employment and income parity for blind, deaf and deafblind Ohioans.

2

3

The state of Ohio should seek out ways to more effectively build a culture of inclusion and accessibility by including disability awareness in any required diversity and inclusion training programs; and through the development of mentoring and relationship-building opportunities.

Ohio should encourage and facilitate opportunities to connect blind, deaf and deafblind Ohioans with employers and to connect employers interested in integrating individuals with disabilities into their workforce with those who have successfully implemented such integration.

4

# removing these barriers,

All Ohio employers should commit themselves to developing standards and benchmarks for effectively serving individuals with disabilities in key areas including: communications and education; access and accommodation; hiring and employment.

5

6

OOD should work with the Governor's Office of Workforce Transformation (OWT) to coordinate a working group of related agencies and programs to develop a unified plan to more effectively align state of Ohio employment and workforce programs and services for Ohioans with disabilities.

State and federal governments should explore ways to remove disincentives to work that result from income and asset limits for blind, deaf, and deafblind Ohioans.

7

8

The state of Ohio should ensure that pre-vocational and vocational training is available and accessible for blind, deaf, and deafblind Ohioans throughout the state.

Ohio should explore ways to better leverage the facilities, programs, and services available in order to create immersive and hands on training opportunities for blind, deaf and deafblind communities across the state.

9

10

Ohio should continue to pursue a more integrated and wider-ranging system of transportation in both urban and rural areas and to explore options to reduce transportation as a barrier to employment for blind, deaf, and deafblind Ohioans.

An interagency working group has been formed to continue the work of the Task Force and pursue ways to begin implementing the recommendations.



# LEAN SIX-SIGMA

Efforts to expand Lean Six-Sigma into the OOD culture continues as senior leadership received White Belt training through LeanOhio. OOD also implemented Lean Six-Sigma Champion (Yellow Belt) Training for all executive leadership, managers and supervisors that will continue through next year. In addition, eighteen OOD employees who earned their Green Belt certification through LeanOhio training focused on the following projects:

- 1) The **VR Case Balancing and Assignment Project** standardized the process by which cases are assigned to the vocational rehabilitation counseling staff in each OOD office throughout the state. Standardization helps ensure equitable distribution of cases to counselors and results in more consistent timelines and experiences for those seeking services regardless of location. Improvements identified include: reduction of steps from 20 to 8 (**60 percent**); decision points reduced from 16 to 6 (**63 percent**); seven waste points identified and eliminated (**100 percent**); and reductions of handoffs from an average of 5 to 1 (**80 percent**).
- 2) The **OOD Invoice Handling Project** focused on the timely payments of non-case service invoices through the standardization of state-wide handling and a reduction of the overall processing time. One of the primary goals of this project was to increase the percentage of invoices paid within 30 days to 96 percent (from a baseline of 84 percent). This project will be finalized in the fall of 2015.
- 3) The **Disability Hearings Unit Process Project** focused on improving customer service by decreasing the time for a hearing decision to be made, establishing consistency within the hearing process, increasing claimant involvement and increasing the number of hearings



## @ OOD

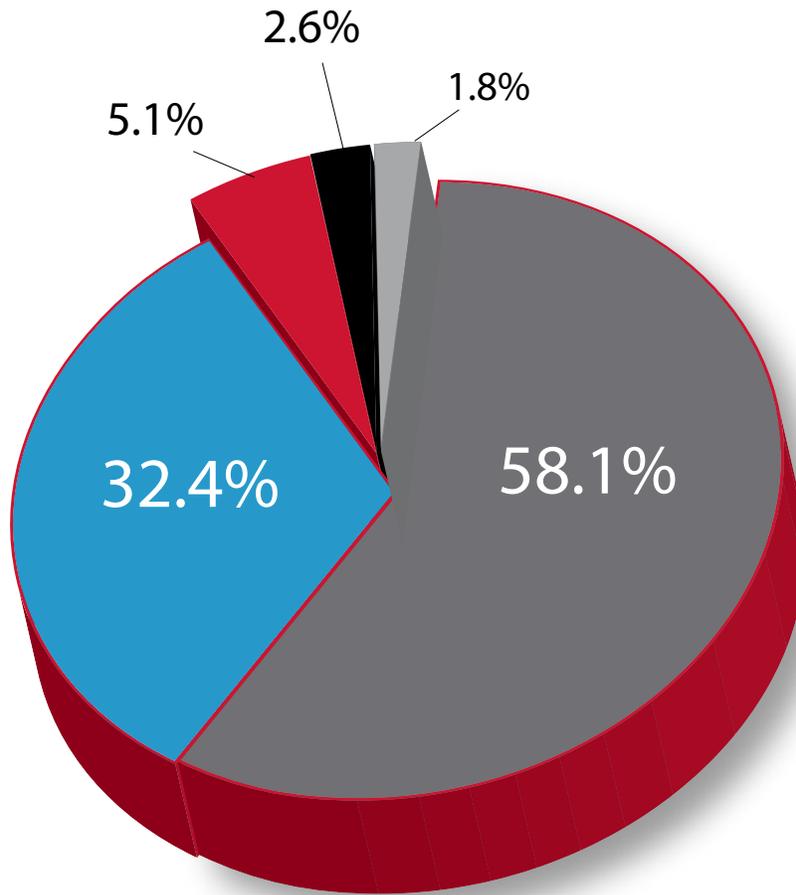
kept and completed by the Division of Disability Determination. Improvements identified include: reduction of steps from 71 to 13 (**82 percent**); decision points reduced from 8 to 5 (**38 percent**); and reductions of handoffs from 11 to 3 (**73 percent**).

4) The **Case Services Invoice Payments Project** standardized and improved the timeliness and accuracy of invoice processing and approval for vocational rehabilitation case service payments. As of the end of SFY 2015, this project was being piloted in the northwest area. A plan is being developed for statewide implementation by fall 2015. Improvements identified include: reductions in process steps from 40 to 19 (**48 percent**); decreased handoffs and loopbacks, and number of approvals needed, with the creation of centralized fax queues.

OOD also implemented several other Lean Six-Sigma projects to create/improve processes. Most notably:

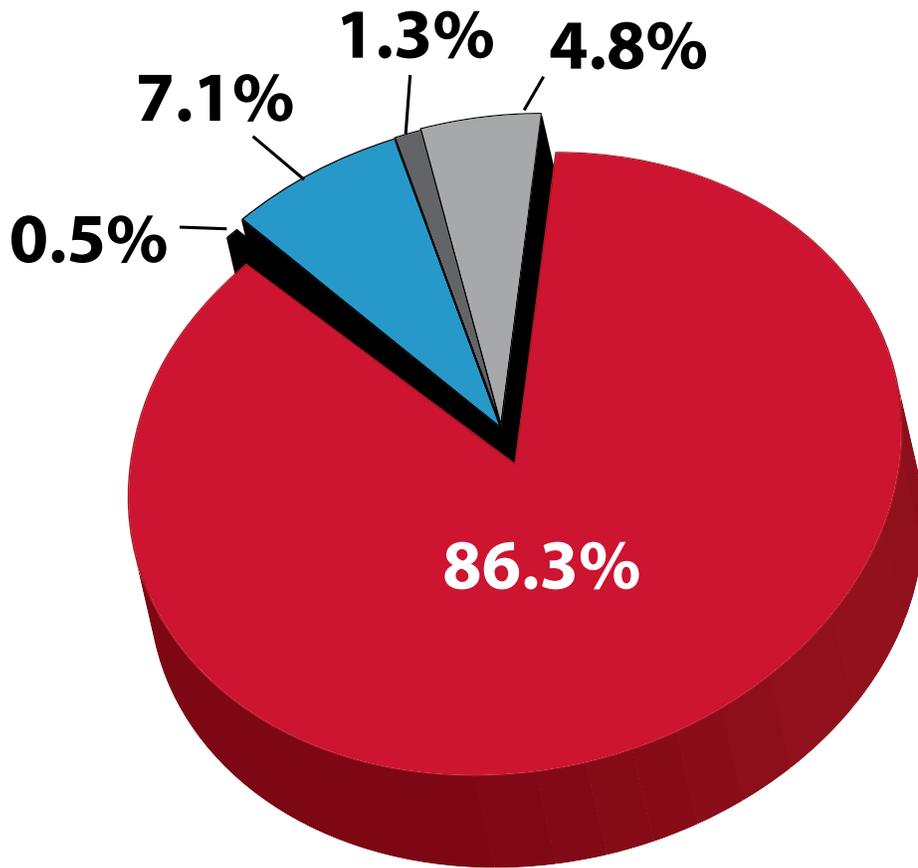
- **VR Front Door:** reduced the number of days VR applicants have to wait for an eligibility decision from 92 to 38 days.
- **Business Engagement:** resulted in a structured approach for working with employers and sourcing OOD job ready candidates to a network of employers.
- **DDD Physician Pay Process Project:** improved the process for collecting and processing pay information for medical contractors who primarily provide medical opinions used in the adjudication of disability determinations.

## Expenditures



Use of Funds	\$	Percent
Vocational Rehabilitation	\$128,718,551	58.1%
Disability Determination	\$71,687,147	32.4%
Central Support Services	\$11,260,716	5.1%
Other Disability Programs	\$5,788,917	2.6%
Business Enterprise	\$4,044,642	1.8%
<b>TOTAL</b>	<b>\$221,499,973</b>	<b>100.0%</b>

## Sources of Funds



Sources of Funds	\$	Percent
Federal Resources	\$ 191,100,174	86.3%
General Revenue Fund	\$ 15,815,312	7.1%
State and Local Partnerships	\$ 10,632,523	4.8%
DUI License Reinstatement	\$ 2,779,388	1.3%
Business Enterprise	\$ 1,172,576	0.5%
<b>TOTAL</b>	<b>\$221,499,973</b>	<b>100.0%</b>

# Service Areas & Regional Offices

## NORTHWEST

### **Defiance**

101 Clinton St., Suite 1100  
 Defiance, OH 43512  
 419.866.5811

### **Lima**

924 N. Cable Rd.  
 Lima, OH 45805  
 419.228.1421

### **Mansfield**

2281 Village Mall Dr., Suite A  
 Mansfield, OH 44906  
 419.747.3000

### **Toledo**

5241 Southwyck Blvd.  
 Suite 200  
 Toledo, OH 43614  
 419.866.5811

## NORTHEAST

### **Akron**

161 S. High St., Suite 103  
 Akron, OH 44308  
 330.643.3080

### **Cleveland**

14650 Detroit Avenue  
 Suite 300  
 Lakewood, OH 44107  
 216.227.3250

### **Youngstown**

242 Federal Plaza, Suite 403  
 Youngstown, OH 44503  
 330.797.9980

## SOUTHWEST

### **Cincinnati**

895 Central Ave., 7th Floor  
 Cincinnati, OH 45202  
 513.852.3260

## *OOD SERVICE AREAS*



### **Dayton**

1435 Cincinnati Street,  
 Suite 200  
 Dayton, OH 45417  
 937.331.5000

### **Columbus**

4300 E. Broad St., Suite 200  
 Whitehall, OH 43213-1243  
 614.466.4575

### **Wheelersburg**

8940 Ohio River Road  
 Wheelersburg, OH 45694  
 740.354.7951

### **Canton**

816 30th St NW  
 Canton, OH 44709  
 330.438.0500

## SOUTHEAST

### **Athens**

86 Columbus Road, Suite 102  
 Athens, OH 45701  
 740.592.4411

### **Zanesville**

601 Underwood St., Suite C  
 Zanesville, OH 43701  
 740.453.0673

# The OOD Commission



A seven-member commission advises OOD and approves the Vocational Rehabilitation State Plan. Members are appointed by the Governor with the advice and consent of the Ohio Senate. No more than four commissioners may be of the same political party. Three must be representatives of the rehabilitation profession, including at least one member from the field of services to Ohioans who are blind. At least four commissioners must have a disability, and two or three must have received vocational rehabilitation services from a state agency or the Veteran's Administration. Members serve staggered seven-year terms.

## **Commissioners**

Jacqueline Romer-Sensky, Chair, Westerville

Jack Licate, Ph.D., Vice-Chair, Shaker Heights

David V. Daugherty, Mansfield

Michelle Dillingham, Cincinnati

S. Blake Haxton, Upper Arlington

Cynthia Rees, Delaware



## Opportunities for Ohioans with Disabilities

**John R. Kasich**, Governor

**Kevin L. Miller**, Executive Director

150 East Campus View Boulevard  
Columbus, OH 43235

*Mailing Address:*

400 East Campus View Boulevard  
Columbus, OH 43235

1-800-282-4536

For more information on Opportunities for Ohioans with Disabilities,  
visit our website at: <http://ood.ohio.gov/>



Like us on Facebook:  
<http://www.facebook.com/OhioOOD>



Follow us on Twitter:  
<http://twitter.com/OhioOOD/>